1. Enter the email ID of your current COACH

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1. Engagement Manager details by Client/ BD/ Proposal

FORD SHOP & BUY FINAPP - Kiran Chaugule

1. Client Name(s)/ BD(s)/ Proposal(s) / Firm Contributions
   1. **CLIENT DETAILS:**

Project name: EU - GEFT (EU Global E-Commerce Finance Technology), aka FORD Shop and Buy FinApp

Description: FinApp is short for finance application and provides the ability for customers to apply for finance as part of the eCommerce journey on Ford's website.

Responsibilities handled:

1. Develop and maintain scalable code for mobile and web responsive applications as per the technical designs and web standards.

2. Plan out features, defect resolutions and sprint tasks.

3. Collaborating with business stakeholders to confirm and clarify application requirements, technical feasibility and demonstrate the progress of the application

4. Analyze application requirements and solutions with BA and developers

5. Assist analysts and other consultants in the team with learning and developing new skills

6. Update and maintain tech designs

7. Provide suggestions relating to better user experience and accordingly implement them

8. Create mock-ups for POCs

9. Actively participate, lead, and provide feedback during sprint retros for improvisation.

* 1. **FIRM CONTRIBUTIONS:**

1. Created learning material (English Grammar) for secondary school students - CSR activity

2. Recorded audios (stories) for pre-primary and primary school students - Impact day

3. Helped with developing POC for business

1. Statement of Achievement for review period FY22:
   1. Received **multiple appreciations** from the Client for building the platform from day one. I, along with my team have shown utmost commitment to developing and delivering tasks with no or minimal TAT. Leaders from both UK and US Deloitte member firms also appreciated my consistency and dedication. The entire team was recognized with the MOVE THE DOT – TEAM category award in recognition of outstanding contribution and demonstrating the values of Change & Innovation, Collaboration, Client Centricity and Courage.
   2. **Independent handling of responsibilities** – Taking full ownership of tasks and delivering them independently allowed me to ship more features during the sprints and thus my team was able to complete the release target before the deadlines. Overall, I have always been one sprint ahead in developing the tasks assigned to me.
   3. **Improvement in code quality** – Regular check-ins with the engagement manager and team lead helped me to understand my areas of improvement, especially getting acquainted with TDD capabilities and advanced features of React, through which I was able to capture every edge case even before developing a feature. This helped me to ship a particular feature with zero or minimal defects altogether.
   4. **Improvised on critical thinking and leadership** – My habit of making a strong effort to learn and study about the industry not only helped me to understand the current scope of the project but also assisted in making informed decisions about the future scope. There was an incident in my project where we had a handover from another team of certain features a week before release and while testing them, we encountered around 40 bugs just two days before the scheduled release. Everyone panicked listening to the number ‘40’ but I was determined that we should be able to fix them if we do it all together. Although we didn’t have much development capacity, I decided to take a lead on it and single-handedly discussed all the issues with the business. I decided to prioritize the functional issues over the static content as user experience matters the most in software development and completed resolving all of them within the given time frame. I also assisted the QA and DevOps teams with the testing and deployments.
2. Development Areas identified during review period FY22:
   1. Being an early professional in software development, I always wanted to speed up with the upcoming technologies. With FORD FinApp engagement, I had an opportunity to handle features independently, implement the latest technologies and bring my teammates up to speed with the tasks. Guiding them almost every day helped me learn each topic in a better way. This also motivated me to step out of my comfort zone.
   2. Getting acquainted with cross-functional role (DevOps and Automation) responsibilities has been my greatest challenge on this project. By shadowing teammates and asking the right questions, I was able to overcome every challenge even before my committed time. This in turn also improvised my ability to evaluate and develop/implement a solution for a particular task.
   3. Project management - Expand understanding of different areas of responsibilities that the team owns, and the inherent processes and skills involved like backlog management, solution architecture, full-stack development, DevOps, release management and service delivery, etc.